Trace IT Consulting

2023-2024

Company Profile

Trace IT Consulting

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Introduction

"We don't just solve problems; we find solutions that empower and inspire."

At Trace IT Consulting, we are dedicated to delivering **exceptional**, customer-centric solutions that drive success for our clients. As a 100% Black female-owned **Level 1 BEE company**, we pride ourselves on providing high-quality IT consulting services and project management with a keen focus on measurable outcomes and **operational excellence**. Our extensive expertise spans across industries, with a deep understanding of government and public sector processes, ensuring that we meet the specific needs of every project we undertake.

What truly sets us apart is our exceptional strength in software application development. Whether it's web applications or native apps, we excel in creating **innovative**, scalable, and user-friendly solutions tailored to meet the unique requirements of each client. At Trace IT Consulting, we are **passionate** about overcoming challenges and solving problems, ensuring **our clients achieve success** every step of the way. Our dedication to excellence drives us to go above and beyond to exceed expectations and deliver unparalleled results.

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About Us

Company Overview

Trace IT Consulting is a premier IT consulting firm, proudly a Level 1 B-BBEE certified and 100% Black female-owned company. We specialize in delivering comprehensive, methodical project management services, focusing on high-quality deliverables and customer satisfaction. With a deep understanding of both public and private sector processes, we are ideally positioned to offer tailored IT solutions that meet the unique demands of each client. Our approach is customer-centric, ensuring that we not only meet but exceed expectations by going the extra mile to deliver measurable results.

Our Mission

To deliver innovative IT solutions and expert project management that empower our clients to achieve success, while fostering strong partnerships and embracing diversity.

Our Vision

To be a trusted leader in IT consulting and software development, driving digital transformation and delivering lasting impact for our clients and communities.

Message from CEO

Andries D. Butzbach

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"True innovation happens when you embrace challenges and turn them into stepping stones for progress."

At Trace IT Consulting, our passion is rooted in overcoming challenges and delivering solutions that drive success. We believe in working alongside our clients, understanding their needs, and exceeding their expectations with every project we undertake. Our commitment to excellence is unwavering.

Our Services

- Core Network Infrastructure Design
- Virtualization and Storage Solutions
- Backup and Disaster Recovery Compliance
- Security Management

- Specialized in Web & Native Application Development
- Tailored Solutions
- Security & Scalability
- User-Centric Designs

Strategic Consulting & IT Infrastructure Services

Software Development Services

Managed IT Services

Software Asset Management

- IT Operations Management
- 24/7 Service Desk and Remote Support
- Infrastructure Monitoring and Maintenance
- On-site and Remote Support Services

- License Optimization & Cost Reduction
- Vendor Audit Assistance and Resolution
- License Compliance Management

- IBM, HCL, VMWare, Microsoft, SAP, and Oracle Technologies
- 24/7 Managed IT Support Services
- Sublicensing options & significant cost savings

- MSCOA compliance
- BRS/FRS managed services
- AD&SS
- Digitalization & Modernization

Third-Party Vendor Support (TPS)

Public Sector IT Solutions

Security Solutions

Remote Monitoring & Management

- Network Security Audits and Monitoring
- Pen-testing Services
- Data Encryption Services
- Anti-Virus Solutions

- Remote Desktop and Tablet Monitoring
- Quick Incident Response
- Detailed Reporting on Infrastructure Health
- Security and Performance Monitoring

Our Partners

Our strategic partnerships

At Trace IT Consulting, our strong partner network enables us to deliver a wide range of services. We strategically partner with top local South African technology companies to ensure market expertise while also sourcing innovative international solutions to introduce into the South African market.

This approach allows us to offer cutting-edge, scalable services tailored to our clients' needs, ensuring access to the latest technologies and best practices. Our partnerships enhance our ability to provide third-party support across multiple platforms and vendors.

Why Trace IT

"Solving problems is more than our expertise; it's what drives our passion and purpose."

•**Customer-Centric Approach:** We prioritize **our clients' needs** and go above and beyond to ensure satisfaction.

•**Technical Expertise:** Our team comprises **highly skilled professionals** with access to a vast network of technical resources.

•**Government & Public Sector Knowledge:** We have extensive experience navigating **public sector processes**, making us an ideal partner for government projects.

•**Cost Optimization:** Through services like Software Asset Management, we help businesses **cut unnecessary costs** while maximizing the value of their IT investments.

•**Agility & Innovation:** We stay ahead of industry trends, ensuring that our clients benefit from **the latest technologies** and **innovative solutions**.

Trace IT Consulting is dedicated to every client's success.